NipeXCONNECT

Volume 63   **A Bi-Monthly Newsletter**   **May - June 2018**

Inside this Edition

NipeX OPERATIONS: JQS & eMARKETPLACE

The Joint Qualification System (JQS) is designed to pre-qualify Suppliers registered in Nigeria. It increases efficiency and instills integrity in the pre-qualification process of the Nigerian oil and gas industry.

The eMarketplace is a collaborative environment that delivers significant value to all Stakeholders in the contracting process through a comprehensive suite of capabilities.

Our Vision

To provide an industry platform for fast, efficient and transparent supply chain transactions.

Our Mission

Build transaction confidence in the supply of goods and services in Nigeria's oil and gas industry by continually adapting to the needs of customers and other Stakeholders.

NipeX Status Update As @ May 14, 2018

Supplier Status in NipeX JQS	
Total No. Of Pre-qualified Suppliers	4,991

Tender Status in NipeX	
Opportunity Phase	355
Technical Phase	451
Commercial Phase	172
Total No. Of Tenders	978

Common Errors while Navigating the NipeX System

Users have different roles within the NipeX system. The role of each User is determined by their function and activity. This in turn determines the areas they have access to.

In this edition, we shall discuss common errors Users are faced with as they navigate the secured areas of NipeX portal.

A: Portal Run time Error

i. A portal runtime error message is expected

ii. This message **does not** stop users from carrying out their tendering activities on the portal.

B: Invalid Username or Password

i. Ensure you enter your username and password correctly.

ii. Adhere to the Password Policy when changing passwords for Login {minimum of 8 characters, must have at least 1 special character (e.g. @, $, etc) and 1 number and a minimum of 3 letters}.

C: Password Lock

i. Occurs when User attempts to log in more than three times with a wrong/incorrect password.

ii. Kindly contact the NipeX Customer Relations & Marketing Department if you experience further issues.

Important Note on Password History:

a. Password life cycle is sixty (60) days. After 60 days, your password will expire and you will have to change it to a new one.

b. The system maintains the history of the last five (5) passwords you have used.

c. Ensure that any new password is different from your previous five (5) passwords.

D: Lock Status:

i. Your NipeX User-ID will be locked if you experience five (5) consecutive, unsuccessful logon attempts, after which you will be denied access to the system.

ii. The account will be unlocked the following day. However in critical cases, you may send an email to customer-support@nipex.com.ng for your password to be unlocked.

E: Unavailability of Mandatory System Application

To guarantee a stable access and effectively launch NipeX electronic bidding platform, up-to-date Java Application

Common Errors while Navigating NipeX System Cont'd

mandatorily should be installed in the computer. To install up-to-date Java Application:

A. Go to java.com on the internet.

B. Click on free Java download.

C. Download Java version shown.

Current Tender Advert Opportunities in NipeX System

Name of Operator	Title of Advert	Closing Date
NAOC	ICT Infrastructure Revamping	23/5/18
SPDC	Operation and Maintenance Of Ups and DC Systems in SPDC	24/5/18
Total	Provision of Operational Insurance Policy (OML 130 Egina Deepwater Field Operational Insurance Programme)	30/5/18
Total	Provision of Operational Insurance Policy (OML 130 PSC Akpo Field Operational Insurance Programme)	30/5/18

Frequently Asked Question

Question:

How do I resolve "Portal Error 404 "?

Answer:

1. To resolve Portal Error 404, log off the NipeX system and clear your cache.

2. To clear your cache, click on 'Tools' on the Internet Explorer menu bar, then click 'Internet Options'. The Internet Options box opens to the 'General' tab.

3. On the 'General' tab, in the 'Temporary Internet files' section, click the 'Delete Files' button. This will delete the files that are currently stored on your cache.

4. If you still experience this problem, please contact the NipeX Customer Support Team:

Email: customersupport@nipex.com.ng

Phone: 08032850332/09038452851

NipeX NEWS & EVENTS

NipeX Holds 2018 Suppliers Enlightenment & Sensitization Workshop

.NipeX recently conducted a series of Suppliers enlightenment & sensitization workshops across four (4) strategic locations nationwide:

Lagos: May 09—11, 2018

Port-Harcourt: April 23—26, 2018

Warri: April 10—12, 2018

Abuja: April 10– 11, 2018

The enlightenment & sensitization workshop was aimed at providing the different segments of Suppliers in the NJQS database (Default/Published & Pre-qualified) with updates on NipeX processes and procedures.

Also, NipeX addressed challenges encountered by Suppliers and provided hands-on support on how to navigate through SAP-SRM 7.0 in responding to tender bids.

The workshop was organized as an interactive forum for suggestions and feedback.

Important Notice to All Suppliers

A guide on the new NipeX Product code booklet vs DPR Permit is available in the 'Downloads' section of the NipeX portal.

Upcoming Events

♦ **Nigeria Oil & Gas Conference (NOG)**
  Date: July 02— 05, 2018
  Venue: International Conference Centre, Abuja

♦ **Society of Petroleum Engineers (SPE)**
  Date: July 31—August 02, 2017
  Venue: Eko Hotel & Suites, V.I. Lagos.

Contact Us ▶

Business Address: 8/10 Bayo Kuku Road, Ikoyi, Lagos.

Telephone: 234 -1– 4484360 Ext.0, 08032850332

Website: www.nipex-ng.com

Email: customersupport@nipex.com.ng

For more NipeX FAQs, visit our FAQ Section at www.nipex-ng.com

Your Contributions, Comments & Suggestions are Welcome

NipeX:...Fast, Efficient and Transparent